

WARRANTY AND INSTRUCTIONS GUIDE

We are very proud and delighted that you have chosen one of our Silvana watches.

We wish you a great enjoyment in everyday use of your Silvana.

I. WARRANTY TERMS

The warranty covers any factory defects discovered within 24 months after purchase.

Its terms and conditions are as set out below.

1. To use this warranty, it is required to lodge a complaint with the seller or an authorized service center and agree the method of watch delivery (e.g. by personally bringing it to the seller's store) together with a proof of purchase such as a valid warranty card (one issued by the seller, bearing store stamp, date of purchase, seller's signature, watch designation, i.e. reference/serial number, not counterfeit or altered, with no changes made by unauthorized persons, including cross-outs, inserted or worn text, etc.).
2. Regardless of entitlements laid down in relevant laws, the warranty beneficiary may, in the event any watch defects are discovered, require that the faulty product be repaired free of charge under the warranty or, should such a repair be impossible, be exchanged for a new defect-free watch. The duties of the warrantor described in this paragraph shall hereinafter be called warranty benefits.
3. The warrantor shall provide the warranty benefits as long as the party claiming their performance:
 - a) is duly entitled to make the claim under the warranty and presents proof of such entitlement,
 - b) has lodged a written complaint at the seller's store within 2 months of discovering the defect,
 - c) provided that no such circumstances arise as may waive liability under the warranty. The complaint shall be submitted together with a copy of proof of purchase, the original warranty card and the watch. On the seller's demand, the buyer shall present original copies of such documents.
4. The following shall not qualify as defects:
 - a) normal wear and tear of watch resulting from proper use and caused, in particular, by the impact of external factors, including negative effects of dust as well as human perspiration and the salt it contains,
 - b) flaws:
 - discovered out of warranty or not reported within 2 months of discovery,
 - arising through the warranty beneficiary's fault, including for reasons associated with watch use non-compliant with this document and in particular failure to follow the recommendations set out in section I. recommendations and care hereof or the user's manual.
 - c) effects of regular use and, in particular, standard servicing, i.e. battery change, periodic checks, regular repairs and parts replacement.
5. A complaint shall be processed and responded to within the time period stipulated in relevant laws starting on the delivery of watch to the seller's store or an authorized service center.
6. This warranty shall be valid internationally and be binding in the countries in which SILVANA maintains authorized service centers. This warranty shall not exclude, limit or suspend the buyer's rights laid down in the laws binding in the seller's country in which the watch was purchased.

II. RECOMMENDATIONS AND CARE

Silvana watches are manufactured to Switzerland's stringent aesthetic and component quality standards. To enjoy a long and failure-free operation of your watch, read and follow these use and care instructions.

MECHANICAL RESISTANCE

Handle your watch with caution to avoid mechanical impacts and, in particular, knocks, dropping, strong shocks and scratching. Such impact may damage the movement, dial, glass (including sapphire crystal), crown, strap, bracelet and other components and generally mar your watch's appearance. Note also that watches are not resistant to:

1. chemical and organic substances such as detergents, perfumes, cosmetics, as well as perspiration and the salt compounds it contains. The above, including any perspiration whose composition and pH are other than average, as found in some people, especially during an illness or as a consequence of treatment, may:
 - accelerate wear and tear or damage your watch, including its strap, bracelet, case and gaskets,
 - dirty areas on which your watch is worn,
 - cause allergic reactions (see allergies).
2. exposure to magnetic fields (from loudspeakers, refrigerators, metal detectors, electrical engines, etc.). When magnetized, a watch may lose timekeeping accuracy or stop. In such an event, have it demagnetized at a service center.
3. extremely high/low temperatures above +50°C (as in saunas) or below 0°C and rapid temperature changes: the so called thermal shock (see water-resistance).

TYPES OF MOVEMENTS, PROPERTIES AND ACCURACY

Similarly to other measuring instruments, watches have an allowable margin of error. The margin depends on the type of movement:

Quartz – Quartz mechanisms use the unique electrical properties of a quartz oscillator and are battery-operated. Quartz watches have the timekeeping accuracy of -20 to +20 seconds per month. The second hand of quartz watches may not align perfectly with the indices on the dial. This is caused by clearance between gear teeth and inertia. The clearance is a common feature in all gear trains of watch mechanisms. Gear trains can only move freely at minimum energy expense if proper clearance is allowed. When fitted tightly, toothed wheels require considerably more energy and additional lubrication, which is not practicable in watch mechanisms. The misalignment does not affect the watch accuracy or the operation of the mechanism.

Mechanical – Mechanical movements measure the passage of time relying on the mechanical operation of a balance wheel. The accuracy of most hand- or automatically- wound mechanical watches ranges from -10 to +20 seconds per day and depends, among other things, on how a watch is used. To make sure your watch movement runs accurately, have it serviced regularly and, specifically, have any worn parts and used lubricants replaced and any individual sub-assemblies adjusted and synchronized. To that end, it is recommended that you bring your watch for maintenance to an authorized service center or a reputable watchmaking establishment every 3 to 4 years. Servicing frequency depends on movement type and complexity as well as the manner and conditions of use.

ALLERGIES

Your watch case and bracelet may contain nickel, as allowed by relevant laws, including European Union Directive 94/27/EC. Most watch straps are made of genuine leather, synthetic textiles or rubber. In exceptional cases, individual features of a user and the above-mentioned human perspiration effects may trigger an allergic reaction. Persons susceptible to sensitization and allergies or having other-than-average perspiration composition and/or pH value are advised to use cases and bracelets made of pure steel, titanium, gold or platinum.

BATTERY CHANGE AND OUT-OF-WARRANTY SERVICING

When under warranty, have the battery changed by a professional service center. The seller recommends using authorized service centers and advises that the Civil Code places responsibility for choosing a service center on the party which makes the choice. Every professionally performed service ends with a check of whether the watch has retained its stated water resistance after battery change. Should you choose to have your battery changed by an unauthorized center when your watch is out of warranty, make sure to select batteries of the same size coded as the original battery.

STRAPS

The usable life of a strap depends on the frequency and intensity of use. Avoid exposure to the above-mentioned substances and mechanical impacts caused by bending, pulling, etc. Your strap should also be protected from moisture/water and exposure to intense sunlight. Such factors may accelerate strap wear and tear and result in breaking, loop damage, layer separation, discoloration, etc. Straps are consumable items designed to be replaced periodically. We recommend that you exchange your strap for an original SILVANA product at the brand's authorized dealer.

WATER RESISTANCE

All SILVANA watches have a stated water resistance rating. Each such classification is associated with a specified allowable exposure to water. The water resistance rating of your watch is indicated on its caseback. Given below are the specific exposures associated with particular water resistance classes allowed without putting your watch at risk of water damage:

3 ATM – watch suitable for brief accidental exposure to water, e.g. rain.

5 ATM – watch suitable for exposure to water, e.g. washing hands, taking a bath, exposure to rain, or surface swimming.

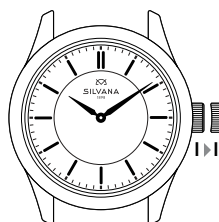
The water resistance of any watch will diminish over time due mainly to gasket wear (caused by the above mentioned factors) and mechanical damage sustained mainly by the glass, crown, caseback and push-buttons. It is therefore recommended that the watch be serviced regularly, i.e. every 12 months, and tested for water resistance at an authorized SILVANA service center. Before exposing your watch to water, make sure it is not damaged as described above and that the crown is pushed back to the case. During exposure to water, do not operate the crown. To retain the stated resistance of your watch, avoid thermal shocks.

DAY-TO-DAY CARE

To protect your watch from the above-mentioned damage factors, it is recommended that its outer surfaces be cleaned with soft moist cloth. Watches worn when bathing in salty water or swimming pools should be carefully rinsed with fresh water and dried with soft cloth.

III. USER'S MANUAL

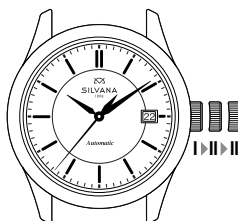
MODEL WITH HOUR AND MINUTE HANDS



CROWN IN POSITION II – SETTING THE TIME

To set the watch to the right time, rotate the crown in either direction.

MODEL WITH HOUR, MINUTE, SECONDS HANDS AND DATE



CROWN IN POSITION II – SETTING THE DATE (QUICK MODE)

To set the date, turn the crown clockwise.

Do not set the date between 8:00 PM and 3:00 AM. Failure to comply may result in inaccurate indications and/or cause damage to the movement.

CROWN IN POSITION III – SETTING THE TIME (STOPPING THE SECOND HAND)

To set the watch to the right time, rotate the crown in either direction.



Automatic watches
require manual winding
following a long period
of inactivity.



It is not possible to
adjust the date between
8.00 PM and 3.00 AM